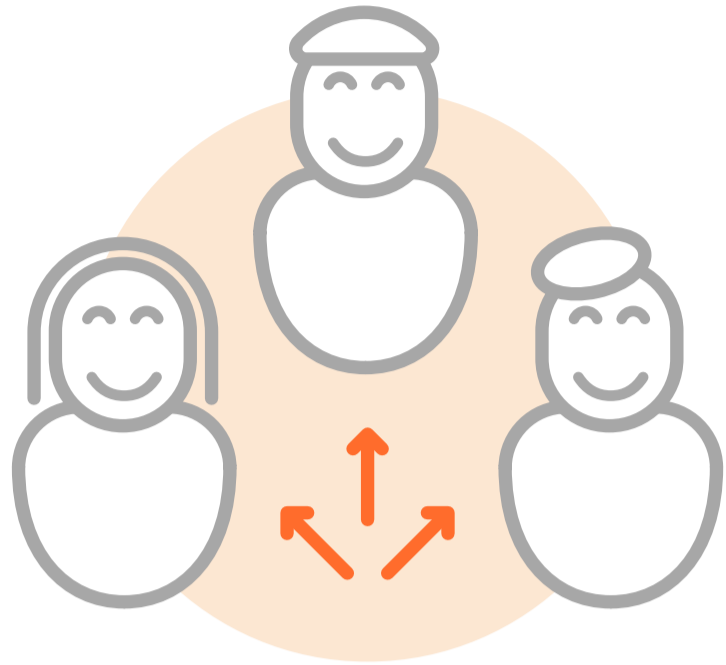


Safety measures in place



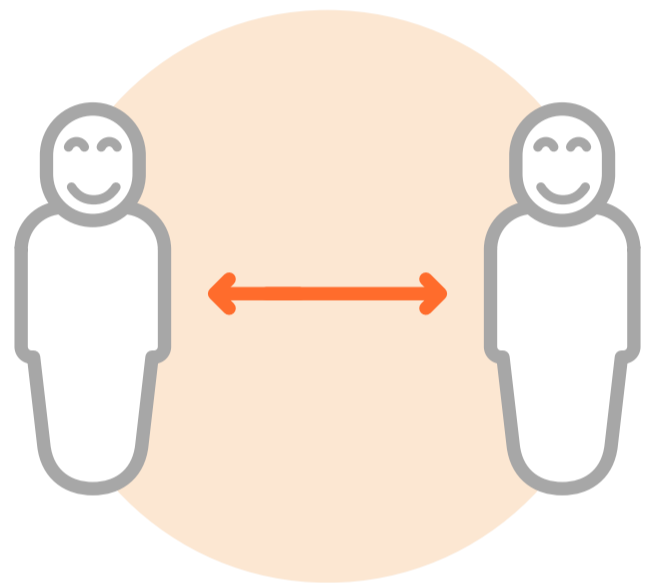
Triage of all clients and employees

Before heading to a service center, all of our clients and employees must answer a series of questions about their health status in relation to COVID-19.



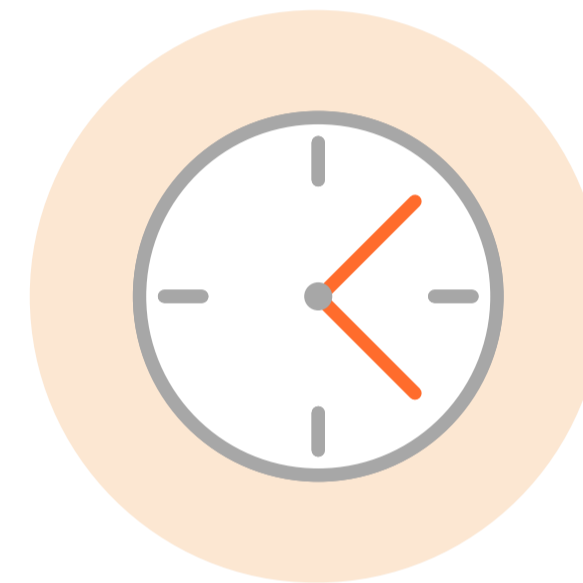
Increased cleaning and decontamination measures

Our premises and common areas are cleaned more frequently, and the equipment is disinfected after every use. All of our health care professionals are trained to prevent the spread of infections.



Physical distancing measures

Our waiting rooms have been rearranged to respect the physical distancing rules. We also limit the number of family members or caregivers allowed to enter our facilities. Where possible, physical screens have been installed.



Optimized appointment schedule

We're adjusting our services and schedule to limit the number of patients within our waiting rooms.



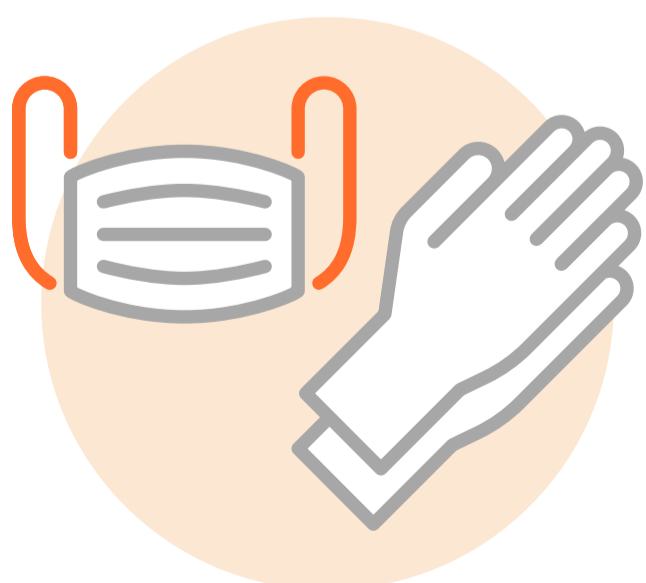
Remote consultations when possible

Sleep care consultations can now be done online and some services are provided with no contact.



Promotion of the recommendations issued by government authorities

We make it a priority to remind each of our patients and employees of proper hygiene practices and social distancing measures.



Protected and trained employees on hygiene measures

All of our health care professionals in contact with patients wear protective equipment suited for the service they provide. In addition, we regularly remind them to practise proper hygiene and minimize contact with patients.